

[Medicare Website](#)

[Social Security Administration](#)

### **Some Frequently Asked Questions Regarding Medicare**

#### **I lost my Medicare card. How do I get a new one?**

If you lose your card, contact your local Social Security office at 1-800-Medicare or visit the Medicare website immediately to get a new one.

Please protect your Medicare card just as you would a credit card. Your Medicare card in the wrong hands can be used to submit fraudulent claims.

#### **I recently moved to another state? How do I update my address with Medicare?**

To protect you and ensure your receipt of your benefits, please let your Social Security office know that your address has changed.

The number for the Social Security Administration is 1-800-772-1213.

#### **Although I am able to walk, I have a difficult time walking long distances. Would Medicare allow p**

Medicare wheelchair and POV coverage guidelines indicate that in order to allow payment for a wheel

Furthermore in terms of POV all of the following criteria must be met:

You require a wheelchair to maneuver in your home;

You cannot operate a manual wheelchair;

You can safely operate the controls of a POV;

You can transfer safely to and from a POV and have adequate trunk stability to safely ride in a POV

You need a prescription from your physician prior to purchasing the POV, and the physician and supplier